**INFORMATION TECHNOLOGY COMPETENCIES**

**Systems:**  Windows PC, Mac OS, Android OS, iOS

**Languages:** SQL/MySQL, HTML, CSS, JavaScript, Angular, Python

**Software:** MS Word/Excel/PowerPoint/Outlook/Teams, VMWare, VS Code

**CERTIFICATIONS**

* ITIL Foundations
* Blanchard SLII
* AWS Certified Cloud Practitioner

**EDUCATION**

**Bachelor of Science in Software Engineering**  Anticipated: July 2025

*Western Governors University* | Salt Lake City, UT

* Relevant completed courses to date: Programming in Python, Data Management/SQL, Front-End Web Development, JavaScript Programming (Angular), UI Design, and UX Design.

**PROFESSIONAL EXPERIENCE**

**Regional Transportation Manager -** *Raymour and Flanigan Furniture|Mattresses* | Liverpool, NY June 2020 - Present

* Analyze data using MS Excel to maximize travel lane usage and reduce the operating cost of the Transportation Department.
* Manage stakeholder expectations about changes in the transportation network; explain how the changes are helping to be better aligned with company goals.
* Use critical thinking skills to find new ways to deliver trailers when routes are delayed due to weather, staffing issues, or delayed loading.
* Communicate new dispatch and arrival times to ensure that all stakeholders understand the what and why behind the change.
* Coordinate with two different shift managers in the warehouse to ensure that we are supporting our internal customer’s 24/7 requirements.
* Completed multiple company-led leadership workshops.

**Multiple Positions** - *Raymour and Flanigan Furniture|Mattresses* | Liverpool, NY Feb 2012 - Present

**Positions held:** Distribution Associate, Distribution Lead, Transportation Supervisor, Distribution Manager

* Analyzed data using MS Excel to improve product picking and loading rates in order to support business goals.
* Communicated cross-departmentally to carry out trailer loading plans from the Transportation Department.
* Coordinated cross-departmentally to provide excellent customer service for all stakeholders by adjusting to new business environments.
* Built and fostered relationships within the entire footprint of Raymour and Flanigan.
* Trained and developed associates and leaders in several locations around the company.
* Active participant in the company's Safety Best Practice Team.
* Led a multiple shift Safety Improvement Team to improve the safety conditions of the warehouse.